

April L. Ashby

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PROFESSIONAL EXPERIENCE

Hospital Corporation of America, Brentwood, Tennessee

EMR Implementation Analyst, September 2014 to Present

Implement electronic medical record (EMR) technology at medical practices. Execute successful implementation tasks for assigned practices following the HCA standard implementation toolkit. Function as primary liaison between the practice and support departments/teams. Drive resolution of end user EMR issues.

Parallon Business Solutions, Franklin, Tennessee

Training Developer, June 2013 to August 2014

Developed content-specific, competency-based education material for enterprise implementation of Concuity application. Coordinated project for conversion of instructor led training content to asynchronous distance learning content. Delivered training programs (instructor-led, virtual, web-based). Managed project tasks and delegated assignments.

Training Specialist, April 2013 to May 2013

Provided live training and support for users of payment compliance application. Created and edited written and distance learning training content.

Trintech, Inc., Addison, Texas

ASP Training Specialist (Cloud Configuration and Implementation), October 2011 to March 2013

Led live client-facing and virtual training sessions with users and administrators of financial management software solutions. Conducted information and requirement gathering meetings. Provided best practices consulting on use of applications and resolution of client issues. Managed multiple time-sensitive implementations concurrently. Facilitated project through written status reporting, weekly project status meetings, follow-up training, and virtual presentations. Participated in post-implementation transition to support department. Drafted post-project documentation.

Dreamers Center for Creative Arts, Delafield, Wisconsin

Intern, May 2010 to February 2011

Developed comprehensive social media marketing plan. Identified, researched, wrote, and presented research study on importance of creativity for creative arts throughout the United States.

Higher Ed Holdings, Dallas, Texas

Enrollment Coordinator, November 2007 to August 2008

Facilitated successful launch of courses through timelines, issue management, and communication. Created reports to measure sales and enrollment trends. Registered students in coursework and maintained data to reflect changes in enrollment status. Assisted students in enrollment process.

Kaplan Professional Schools, Carrollton, Texas

IIM Coordinator, July 2007 to November 2007

Designed training materials and tutorials for new employees and students. Trained new employees on courses, websites, and systems. Provided support for Online Courses and IIM Learning Management System and ensured appropriate use within Southwest Region.

Customer Service Representative, September 2006 to July 2007

Developed curriculum for new employee training. Trained new customer service representatives. Provided prompt and effect customer service to students. Assisted students in resolving issues related to enrollment, payment, and certification.

OTHER EXPERIENCE

Office of Regional Counsel, United States Department of Veterans Affairs, Milwaukee, Wisconsin
Intern, Summer 2010

Researched and prepared litigation reports for claims against the VA under the Federal Tort Claims Act. Prepared memoranda for senior counsel on labor union and employment discrimination issues.

National Sports Law Institute, Marquette University Law School, Milwaukee, Wisconsin
Research Assistant, Fall 2009, Summer 2010, Fall 2010, *Intern*, Spring 2010

Analyzed and briefed decisions by the Court of Arbitration for Sport (CAS).

Professor Irene Calboli, Marquette University Law School, Milwaukee, Wisconsin
Research Assistant, Summer 2010 to Fall 2010

Briefed trademark and international intellectual property case law and material for use in classes.

EDUCATION

Marquette University Law School, Milwaukee, Wisconsin
Juris Doctor, May 2011

Journal: *Marquette Sports Law Review*, Member 2009-10
Moot Court: Moot Court Board, Associate Justice for National Moot Court Competition
2010 Jenkins Honors Moot Court Competition, Participant
Philip C. Jessup International Law Moot Court Competition, Participant
Leadership: International Law Society, President
Student Bar Association, Third Year Representative
Sports Law Society, Member
Study Abroad: Southwestern Law School Program
International Sports and International Art Law, London, England, Summer 2009

Texas A&M University, College Station, TX
Bachelor of Arts in History, August 2006

Minor: English

Honors: Dean's List, College of Liberal Arts, Summer 2004
Activities: Aggie School Volunteers, Member, 2005-2006

BAR ADMISSIONS

Wisconsin Board of Bar Examiners, May 2011

United States District Court for the Eastern District of Wisconsin, May 2011

MEMBERSHIPS

American Bar Association
State Bar of Wisconsin

COMPUTER SKILLS

Electronic Health Records, *Advanced Proficiency* (eClinicalWorks)
Microsoft Office Suite, *Expert Proficiency* (Word, Excel, Outlook, PowerPoint, Access)
Virtual Meeting Technology, *Expert Proficiency* (GoToMeeting and Webinar, Citrix WebEx)
SnagIt, *Expert Proficiency*
Adobe Creative Suite, *Advanced Proficiency* (Captivate, Photoshop, Dreamweaver, LightRoom)
Learning Management Systems, *Advanced Proficiency* (HealthStream Learning Center, IIM, Epic LMS)
Microsoft Project and Visio, *Advanced Proficiency*

LANGUAGE SKILLS

French, Conversational
Russian, Limited